

Get Involved

Volunteer opportunities for individuals with the desire to help others. Our travel training program is operated by volunteers that will work one on one or in a group setting teaching individuals the ins and out's of public transit. Highly trained volunteers will assist future riders with the entire process from learning DATA Bus policies and procedures, to scheduling a ride, to riding fixed routes. If you are interested in helping, please contact us today!

740-513-2207

www.ridedata.com

Volunteers don't get paid, not because they're worthless, but because they're priceless.

~Sherry Anderson

Here are just some of the things that DATA's travel training program can teach you...

Ride DATA's Fixed Route service

Ride DATA's Demand Response service

Transfer from one Fixed Route to another Fixed Route

Using public transit allows individuals to maintain their independence, allows family members to maintain their jobs, and provides opportunities for socialization. Hundreds of people use the DATA Bus every single day for things such as...

Medical appointments

Shopping

Getting to their job

Visiting friends & family

Contact Us:

Monday- Friday 9:00 am—4:00 pm
119 Henderson Ct.
Delaware, Ohio 43015

Phone: 740-513-2207

Fax: 740-362-7603

E-mail: tonyajames@ridedata.com

Website: www.ridedata.com

Travel Training



Don't allow your uncertainties and fears hold you back from using public transit. Let us train you to be an in the know rider!



(740) 513-2207

Program Overview

One of the biggest challenges new riders face is the uncertainty of the process. Some people are unsure about the scheduling process or getting on and off of the bus, where others are afraid that they will miss their bus or end up on the wrong bus!

Travel Training is a one-on-one training between the rider and a travel trainer or a group of potential riders and 1-2 trainers. The training will flow based on the individual needs of the rider(s). Travel training can last as minimally as an hour up to a month. If the rider requires more training beyond a month, it may be suggested that the rider obtain a PCA or companion rider to assist them in their travels which DATA Bus can assist with also.

Travel Training may include:

Review of DATA's user guide

Review of fixed route schedules

Review and familiarization of maps

Scheduling rides

Meet staff members

Boarding and alighting the bus

Complaint procedures

Emergency procedures

Other transportation options



Questions & Answers:

1. How do I apply for the travel training program?

Simply call our Mobility Manager and ask to be registered.

Mobility Management can be reached at

740-513-2207 M-F 9:00-4:00

2. How long will my training take?

Each individual is different. At the first meeting a plan will be established with goals and a timeline if needed.

3. Does the program cost anything?

No. The entire program is free of charge. You will even be given two travel tokens upon successful completion of the travel training program!

4. Am I allowed to bring my service animal with me?

Of course! If you have a disability and require the assistance of a service animal, you are welcome to bring them along.

5. What happens if I am unable to keep my appointments?

Our travel trainers are here to work with you. We encourage you to keep your appointments, but we also understand that "life happens" and we will work with you to reschedule your time.